



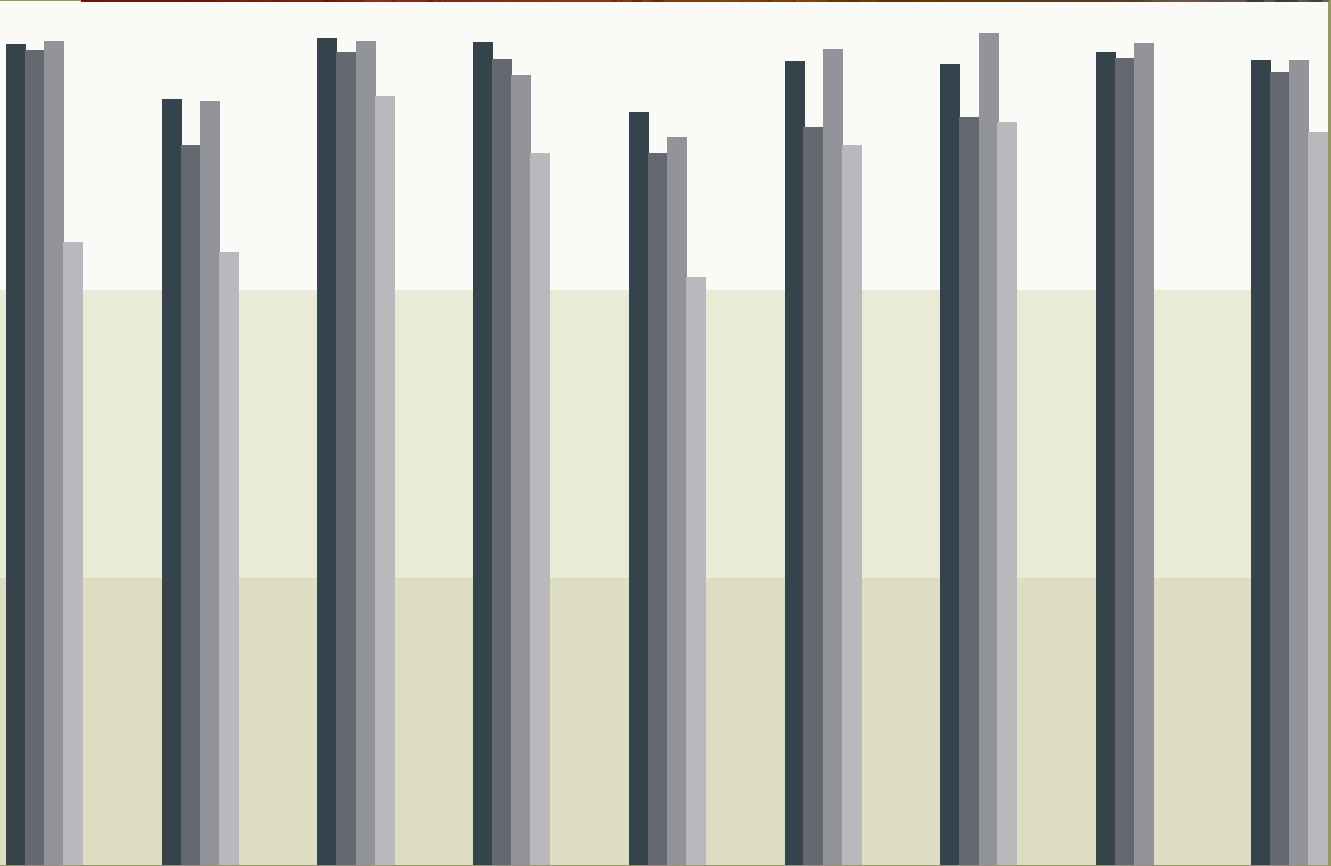
# Customer Survey Results - Year to Year 2006 - 2009

4.00 - Excellent

3.00

2.00

1.00 - Poor



Key:

- 2009
- 2008
- 2007
- 2006

TIMELINESS

QUALITY

COOPERATION

CUSTOMER SERVICE

HOUSEKEEPING

FOREMAN

AREA MANAGERS

PROJECT MANAGERS

COMPARISON